FAQ: EXPAND Capture 5 & EXPAND Vision 1M Pack

Conferencing Pack for Microsoft Teams

Q1: Can the Capture 5 & Vision 1M AV PACK be used with Copilot?
A1: Yes, when installed in a Microsoft Teams Rooms on Windows with applicable licensing, enabling features like speaker recognition.

Q2: What are the benefits of an Intelligent Speaker in a Windows Microsoft Teams setup?
A2: It allows in-room participants to be identified in live transcriptions, enhancing meeting clarity and post-meeting transcripts.

Q3: Does Voice Recognition work if EXPAND Capture 5 is connected to a laptop using Microsoft Teams?
A3: No, Microsoft Teams does not support Voice Recognition in this setup.

Q4: Does Voice Recognition work when connected directly to a Microsoft Teams on Windows system?
A4: Yes, it works when connected to an MTR Windows system, allowing identification of in-room participants with the appropriate Teams license.

Q5: Does the EXPAND Capture 5 work with Copilot?
A5: Yes, the Capture 5 is compatible with Copilot, enabling intelligent features with the necessary Microsoft Teams license.

Q6: How do I select the right audio and video devices if not using Microsoft Teams?
A6:

- **Speakers:** Choose "EPOS EXPAND CAPTURE 5 Speaker"

- **Microphone:** Choose "EPOS EXPAND CAPTURE 5 Meeting Audio"

- **Video:** Choose "EPOS EXPAND Vision 1M"

Q7: Can the EPOS AV pack be used with other UC apps or conference room solutions?
A7: Yes, it functions well as a speakerphone with other UC apps like Zoom Workspace and Google Meet, although key features are optimized for Teams Rooms.

Q8: Does the EXPAND Vision 1M offer intelligent features outside Microsoft Teams room setups?
A8: Yes, it features 4K resolution with Electronic Pan-Tilt-Zoom (ePTZ) and Intelligent Group Framing via EPOS Connect.

Q9: How can the EXPAND Capture 5 & EXPAND Vision 1M AV PACK be used?
A9: It can be used in three setups:

1. Directly connected to a laptop.

2. In a meeting room with a central docking hub for BYOD setups.

3. As an AV pack for Microsoft Teams Rooms on Windows.

Q10: How can the AV PACK be used efficiently in a shared Teams meeting room for BYOD?
A10: Connect an external display, select Room audio, choose EPOS EXPAND Capture 5, and Teams will start in 'Shared display mode'.

Q11: Can the USB cables for the AV devices be extended?
A11: Yes, the EXPAND Capture 5 cable can be extended using an active USB-A cable, and the EXPAND Vision 1M requires an active USB-C cable.

Q12: Why is the mute functionality not always in sync between the Capture 5 and the UC app?
A12: The mute functionality on the Capture 5 may not always be in sync with the UC application. This issue is particularly noted with applications like Zoom Workplace and Google Meet. The device is optimized for Microsoft Teams, and compatibility with other UC apps can vary.