

EPOS



The Power of Audio

EPOS  
Enterprise Solutions



# Unleash Your Potential and Achieve More

EPOS designs, manufactures, and sells high-end audio and video solutions for business professionals around the world.

Based on decades of psychoacoustic research, EPOS designs audio and video solutions with unique algorithms and acoustics that provide the best conditions for the brain, enabling users to communicate and collaborate effectively with better concentration and less energy spent.

Owned by the world-leading hearing healthcare and audio technology group, Demant, and with headquarters in Copenhagen, Denmark, EPOS builds on more than 115 years' audio expertise and operates in a global market with offices and partners in more than 60 countries.

Find more information at  
[eposaudio.com](https://eposaudio.com)





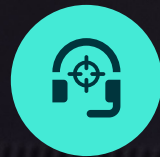
# Stay Focused with Audio Designed for Your Brain

Did you know that while we hear with our ears, we listen with our brain?

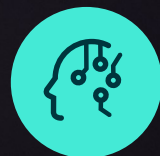
At EPOS we put this principle at the heart of our product design process – an approach we call EPOS BrainAdapt™.

EPOS BrainAdapt™ is a group of pioneering technologies that work together to improve cognitive performance.

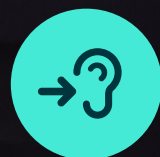
Audio and video solutions built on EPOS BrainAdapt™ technology minimize the amount of energy it takes your brain to process sound – leading to better performance and improved communication throughout the work day.



Improved focus



Better concentration



Increased productivity





# IMPACT

## When Talk Matters

Whatever your line of business, clear and seamless communication is essential for excellence. And in a world where 40 percent\* of professionals spend long durations on the phone, and where noisy and open work environments are the norm, this proves even

more important. It's for this reason that our products are designed and crafted with superior materials that filter out unwanted noise, clarify speech and are fully compatible with all your devices and systems. So you get perfect communication, every single time.

\* Insights report: "The way we work 2022/23"



**IMPACT 5000 Series**  
DECT headsets



**IMPACT 1000 Series**  
Bluetooth® headsets



**IMPACT 800 Series**  
Wired headsets



**IMPACT 700 Series**  
Wired headsets



**IMPACT 600 Series**  
Wired headsets



**IMPACT 200 Series**  
Wired headsets



**IMPACT 100 Series**  
Wired headsets



**IMPACT D Series**  
DECT headsets



**IMPACT DW Series**  
DECT headsets



# ADAPT

## Work Your Way

In today's hybrid work environment, audio solutions that deliver high-quality, reliable sound are essential for effective communication and collaboration. EPOS ADAPT Line offers a range of audio devices that provide rich, clear sound quality and active noise cancellation, allowing professionals to focus and communicate with confidence in any setting.



**ADAPT 600 Series**  
Bluetooth® headsets



**ADAPT 500 Series**  
Bluetooth® headsets



**ADAPT 300 Series**  
Bluetooth® headsets



**ADAPT 200 Series**  
Bluetooth® headsets



**ADAPT 100 Series**  
Wired headsets



**ADAPT Presence Series**  
Bluetooth® headsets



# EXPAND Meeting Room Solutions

## Seamless Collaboration

In today's hybrid workspace, frictionless collaboration during virtual meetings is key to driving productivity and inclusion. Everyone should feel seen and heard, whether participating in-room or remotely.

This makes the quality and reliability of conferencing devices more essential than ever.

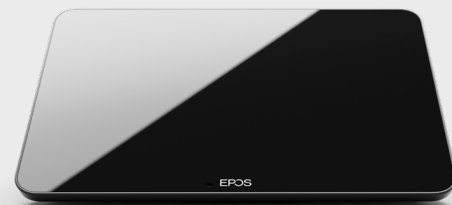
EPOS EXPAND line of audio and video devices empower employees to collaborate effectively, regardless of location or meeting room size.



**EXPAND Vision 1**  
Personal USB webcam



**EXPAND Vision 1M**  
USB Camera



**EXPAND Contol**  
Meeting room controller/Room scheduling panel



**EXPAND Vision 3T**  
All-in-one video conferencing solution



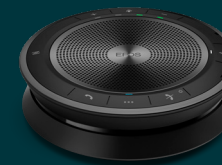
**EXPAND Vision 5**  
All-in-one video conferencing bar



**EXPAND 80 Series**  
Bluetooth® Speakerphones



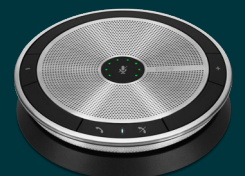
**EXPAND Capture 5**  
Intelligent Speaker for Microsoft Teams Rooms



**EXPAND 40 Series**  
Bluetooth® Speakerphones



**EXPAND 30 Series**  
Bluetooth® Speakerphones



**EXPAND 20 Series**  
Wired Speakerphone





# Our Sound Technologies

Innovation You Can Hear



# EPOS Technology

We divide our technologies into 3 subcategories: EPOS AI™, EPOS Sound™ and EPOS Voice™ to ensure a clear understanding of our technical spectrum at all ends. Our technologies span over the range of Artificial Intelligence to Sound Experience and Microphone Performance.

## EPOS AI™ – Creates an optimized audio experience

Through our commitment to exploring the Power of Audio we have developed an optimized audio experience that pushes your communication further and boosts your ability to succeed. With our user in mind, we implemented EPOS AI™ – a machine learning system embedded in EPOS audio devices that processes audio and takes decisions independently. By interacting with advanced beamforming and noise reduction algorithms, this system enables the device to automatically adapt to your speech while studying your sound environment. The technology within EPOS AI™ then successfully reduces the ambient sounds in your environment, thus, transmitting your speech loud and clear to your listener – where it matters most.

We aim to stay at the forefront of what is technically possible. With the ADAPT 660 we have launched the first edge AI based headset in the entire UC space, thus laying the groundwork to be pioneers within audio technology.

## EPOS Sound™ – Sound as if you were right there

EPOS Sound™ makes the most out of your premium audio device by delivering a natural listening experience. Through continuous monitoring of ambient sound and varying noise levels, our technology helps you concentrate while taking care of your hearing: creating an augmented and immersive audio experience that sounds as if you are speaking to someone face-to-face or are right there in the same environment. No matter where you are. What's more, you can listen to your teammates or keep an ear out for announcements without removing your headset. For more focus, block out background noise with ease and enjoy the benefits of EPOS Sound™ – while watching your performance and energy levels rise.



Play sound  
without  
EPOS Sound™  
(Room Experience)



Play sound  
with  
EPOS Sound™  
(Room Experience)

## EPOS Voice™ – Be understood in any environment

EPOS Voice™ improves your speech intelligibility and provides for a better conversation by creating an acoustic lens to focus on your speech. Through removing remaining noise disturbances, it ensures a more natural reproduction of the human voice. EPOS Voice™, furthermore, recognizes your environment in order to eliminate unpleasant background noise to clarify your sound picture. Making sure you can be heard no matter where you are – for the ultimate audio experience. With optimal control of noise levels, this technology allows for an effortless use of your digital voice assistants anytime, anywhere.



Play sound  
without  
EPOS Voice™



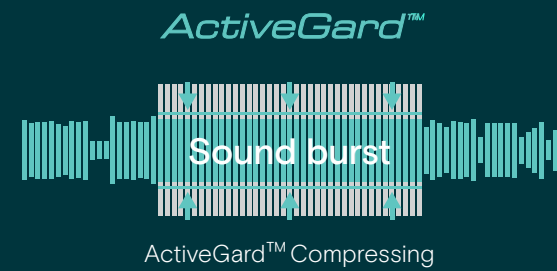
Play sound  
with  
EPOS Voice™





# EPOS ActiveGard™ Technology

Hearing Protection

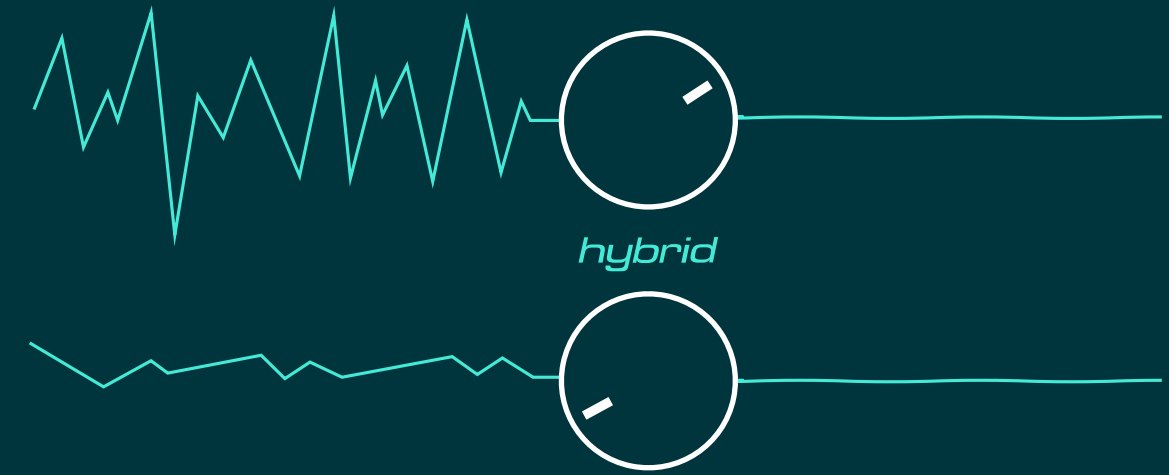


During the course of a day, headset users may be exposed to seldom, but hazardous incoming noises that can be dangerous to their hearing. Technically referred to as a sound burst, this can potentially cause long-lasting damage to the human ear.

To safeguard users, all EPOS headsets for contact center and office environments are equipped with innovative EPOS ActiveGard™ technology.

# ANC Technology

Adaptive Active Noise Cancellation



EPOS has raised the bar on ANC technology with the introduction of ADAPT 660 – the industry’s first UC certified adaptive ANC headset. ADAPT 660 leverages the latest, most advanced ANC technology to provide today’s knowledge workers with an elegant, effective business tool specifically designed to adjust to the challenges of open office environments. EPOS’ hybrid active noise-cancellation technology offers an “adaptive” dimension which constantly monitors your background environment and seamlessly adjusts to ambient noise around you, providing the correct level of suppression where and when it’s needed.

This solution is unique from other ANC headsets in that it empowers you to take control of your sound environment, bringing a new dimension of peace and quiet lacking in other noise-cancellation solutions.

EPOS’ superior headset solutions eliminate the incessant disruptions of today’s open workspace and empower employees to reclaim control over their offices, for maximum focus and productivity.



Play sound without EPOS ActiveGard™



Play sound with EPOS ActiveGard™



Play sound without ANC technology



Play sound with ANC technology



# SpeakFocus™ Technology

The ADAPT Presence and ADAPT 600 Series headsets automatically adapt to environmental differences to deliver the best sound possible with the help of SpeakFocus™ and WindSafe™ technologies.



# WindSafe™ Technology



You never know when that important call will come. Be confident that wherever you take it – on the road, on the street or in the check-in queue, your voice can be clearly heard.

SpeakFocus™ technology focuses on your voice to deliver a crystal clear sound that enhances speech intelligibility for your listeners.

The unique 3 digital microphone system in the ADAPT Presence and ADAPT 660 headsets focuses on the target sound

– your voice – to deliver a calm, steady sound picture, which enhances voice intelligibility for listeners.

SpeakFocus™ technology ensures that your listener receives all the important details of your call to reduce misunderstandings – no matter where you are calling from.

The technology zooms in on your voice, works in all sound environments and adapts intelligently whatever the environment.

Wind noise can make it hard to hear what people are saying on the phone. However, it's the sender that causes the problem not the receiver. Even the best microphones can suffer during breezy conditions, making sound and voices indistinct and difficult to understand. With WindSafe™ technology, you can be sure that your listener won't be troubled by wind noise and that your message gets through, no matter what the weather forecast says.

WindSafe™ technology reduces wind noise to ensure the clearest possible sound is sent to your listener. By choosing the best mix of three microphones and processing the sound, WindSafe™ technology finds the best way to balance and enhance the user's voice when speaking outside in windy conditions.



Play sound without SpeakFocus™



Play sound with SpeakFocus™



Play sound without WindSafe™



Play sound with WindSafe™





# Unified Communications

## Unlocking Seamless Connectivity with Unified Communications

As businesses evolve, the consolidation of communication tools becomes increasingly vital. Unified Communications (UC) covers this necessity by integrating voice, text, and video-based communication into a cohesive platform.

The EPOS headsets for UC are crafted to seamlessly integrate with major UC platforms, delivering the best sound quality for both the user and the listener. This ensures your message is always delivered with utmost clarity.

Whether stationed in the office, attending meetings, on the go, or working remotely, EPOS stands ready with a diverse range of premium-quality wired and wireless headsets and speakerphones, enriching your UC experience and ensuring uninterrupted connectivity.

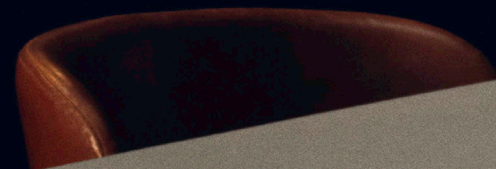
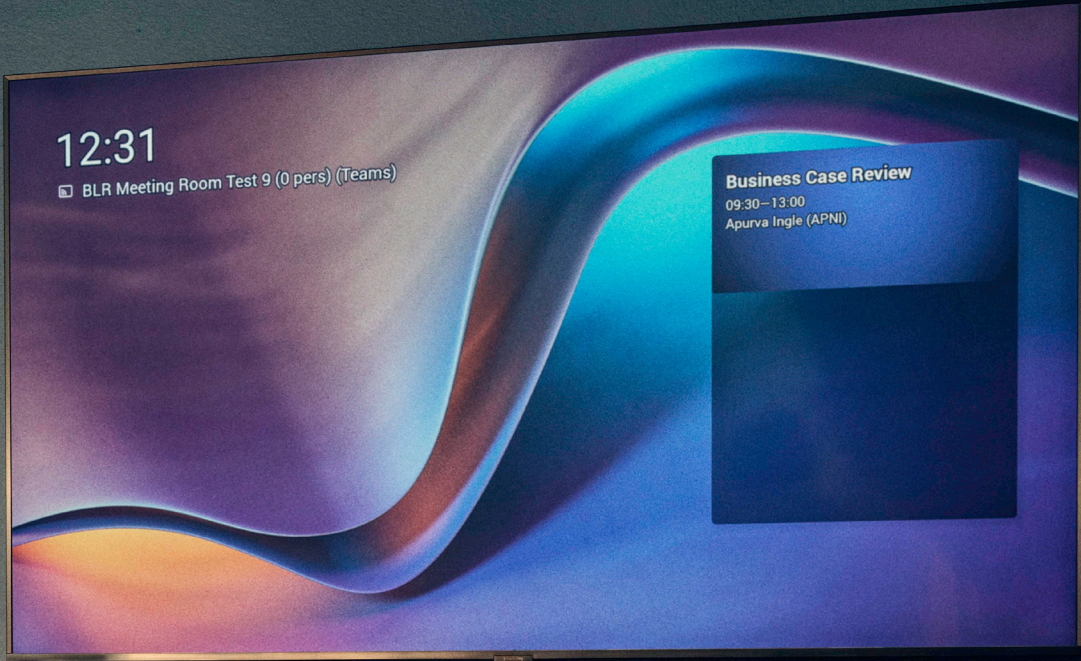
# Our Partnerships



EPOS partners with recognized and global Unified Communications providers and contact center vendors. We obtain certifications and develop long-term relationships with our strategic partners, and together we deliver unprecedented end-to-end solutions that simply work.

For more information, please visit [eposaudio.com/tech-partners](https://eposaudio.com/tech-partners)



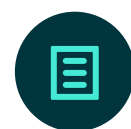




# EPOS Digital Solutions

## Empower Your Business Anywhere

Save valuable time and make life simpler and smarter for your IT department, your business and your colleagues. By keeping you in touch with all your EPOS devices, EPOS Manager puts you in control of your company's UC environment in three key areas:



### Asset Management

[Get the overview](#)

See all your devices on the dashboard; from headsets to speakerphones and even non-EPOS devices. All users are registered in the system, which shows both active and inactive devices – who is using which device and how they are being used. Simply reallocate redundant resources to boost productivity. Reports on usage and firmware compliance keep you in complete control of company assets.



### Update Management

[Less downtime, more convenience](#)

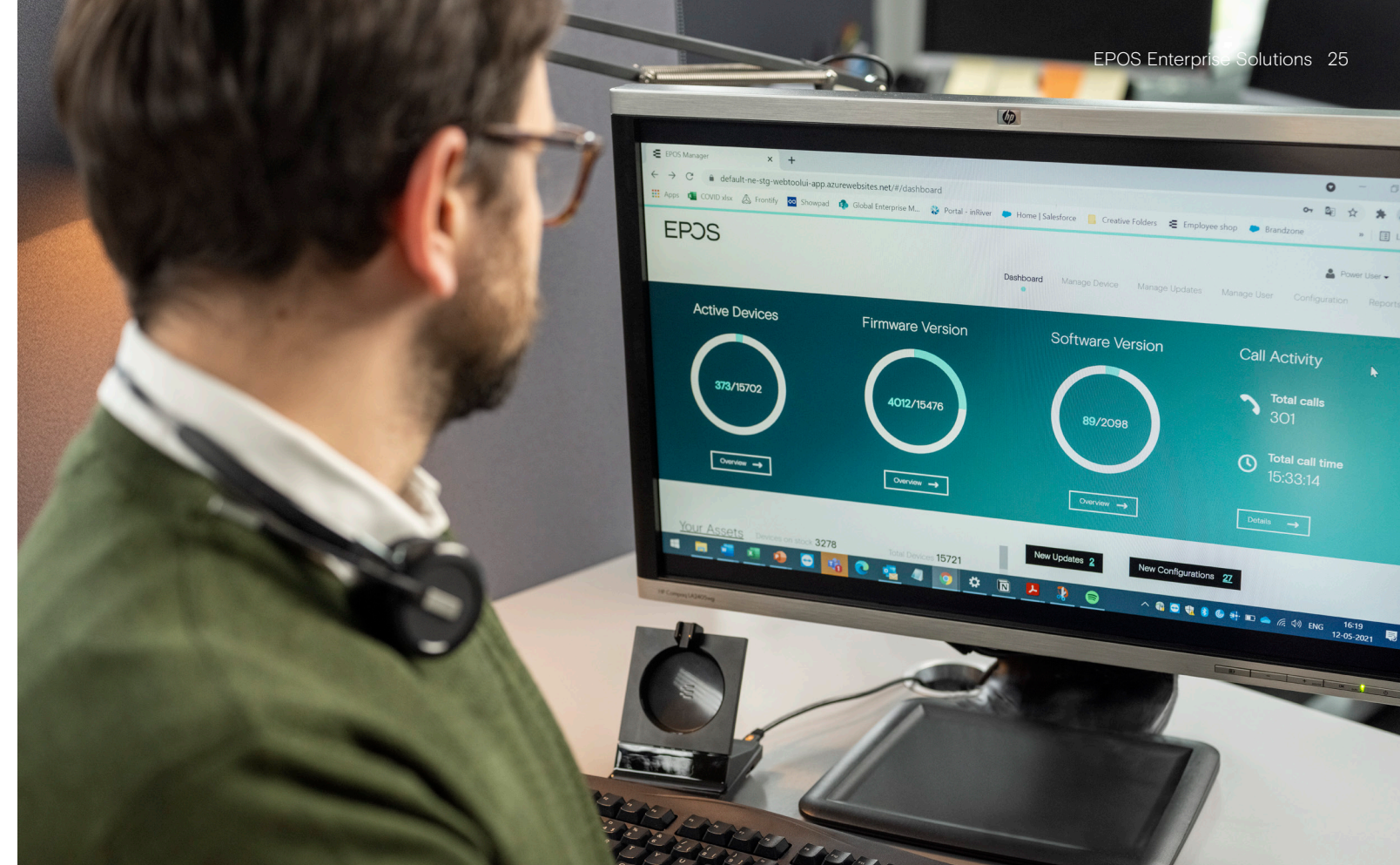
A flexible and cost-effective way to get the latest firmware updates to all your organization's EPOS devices, whenever it's convenient for you and your end-users. Push new updates to an unlimited number of devices across your organization from one simple dashboard. Schedule your automated updates to cause minimum downtime and disruption to your company's workflow.



### Configuration Management

[Easy for you, easy for end-users](#)

The centralized configuration option allows all settings to be controlled from the IT department, ensuring that headset user's experience a simple plug and play solution. You can centrally push configurations or lock specific specifications on EPOS devices to comply with regulatory compliance settings for specific groups or individuals.



## EPOS Manager for IT Administrators

Optimize your business and boost employee performance with a free, flexible and secure tool that manages your audio devices and analyses their use.

### Manage And Update Devices From Anywhere

Remotely deploy and configure audio devices and get the latest firmware updates across locations to minimize downtime

### Gain Analysis And Insight

Extract reports on device mix and headset usage to gain insights into the way your company works and how it can be improved.

### Complimentary With EPOS Audio Solutions

Choose between on-premises or cloud-based freeware with unlimited software updates.

## EPOS Connect for Headset and Webcam Users

Update with the latest firmware and personalize your EPOS audio device settings to ensure flawless operation and maximum productivity. EPOS Connect works with Windows, Mac and VDI/thin clients

### The Latest Updates

Get the latest firmware updates to enhance your EPOS devices and ensure your performance at work

### Personalized Audio Experience

Wherever you work, personalize your device settings to suit your working situation and choose a default softphone and headset

### Control Calls Seamlessly

Connect your headset and softphone for full call control including; answer/end calls, adjust volume and mute



# Service and Support

We've got you covered



### Remote support 24/5

Receive remote technical assistance from our Support Engineers for pre-installation preparation, installation, and troubleshooting.

### On-premise support

Get an on-site visit from our highly skilled Support Engineers to assist you with provisioning, installation, or troubleshooting.

### EPOS Extended Meeting Room Service

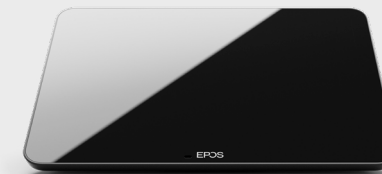
Receive 1-year free technical support during the trial period, deployment, and post-installation.

### Additional support services:

- 2-year full warranty on all devices
- Extended warranty available for purchase on selected products
- Setup and configuration help (FAQs, How-To Videos, Tutorials, etc.)



See more at: [eposaudio.com/enterprise/support](https://eposaudio.com/enterprise/support)



## Experience EPOS

### Need help choosing?

- Discuss your specific needs with an EPOS partner or representative.
- Simply fill out our Sales Consultation form and we'll contact you.



Get a sales consultation: [eposaudio.com/sales-consultation](https://eposaudio.com/sales-consultation)



# THE POWER OF AUDIO

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